Environmental Data Report



Cambridge North Area April to June 2015

Contents

1. Introduction	3
2. Target setting and recommendations	3
3. Routine activity	4
4. 'Ward Blitz' Update	4
5. Specific issues and actions	6
6. Private realm environmental data	9
Public realm environmental data	10
7. Proactive and community work	13
8. Key contacts	14
9. Resources	15
10. Appendices	20

1. Introduction

This quarterly report provides an overview of City Council Refuse and Environment and Streets and Open Spaces service activity relating to the geographical area served by the North Area Committee. The report identifies the reactive and proactive service actions undertaken in the previous quarter, including the requested priority targets and reports back on the recommended issues and associated actions to be targeted in the following. It also includes key officer contacts for the reporting of waste and refuse and public realm issues.

2. Target setting and recommendations

All those at Committee have an opportunity to suggest issues that they would like to see tackled in the neighbourhood area during the upcoming quarter to help shape the activity to be undertaken within the public realm.

Following suggestions that are received the relevant teams will consider the suggestions, and will prioritise work, responding reactively where appropriate and programming some work for the future. All suggested targets will be reported back on in the following quarter to update members and the public on the status of the issue. Recommendations will also be presented to the committee for consideration and to aid discussion.

Recommendations

The following are suggestions for members on what action could be considered for priority within the North Area for the quarter of July to September 2015.

Continuing priorities¹

- 1. Enforcement patrols to tackle fly-tipping at Kingsway Flats and in communal archways and green areas at Minerva Way
- 2. Enforcement joint working and patrols to deal with littering from students of Cambridge Regional College in the areas of Campkin Road and Nuns Way Recreation Ground and to work with the local business to address litter from their premises
- 3. Early morning patrols for dog fouling on Kings Hedges (Pulley) Recreation Ground and at Logan's Meadow.
- 4. Enforcement patrols to address issues of littering in and around the Bermuda Terrace area and to follow up on intelligence received as a result of the mail drop to the area
- **5.** Enforcement patrols to address issues of fly tipping at public and neighbourhood recycling centres.
- 6. Enforcement patrols to address issues of litter at the area of Green End Road junction with Milton Road (outside the Co-op and).
- 7. Investigate littering in the green space between Cam Causeway and Fen Road

New suggested priorities

- 8. Park deep cleanse, to include removal of graffiti, flyposting, litter, dog fouling, vegetation cut back and sweeping at Cameron Road play area, Hazelwood and Molewood Close play areas, Pearl Close play area and Bateson Road play area.
- 9. Evening patrols to address fires at Logan's Meadow in evenings

Members are recommended to endorse the above recommendations or to make proposed amendments, and in doing so to consider the community intelligence questions below to help shape the public realm work.

¹ Amendments to continuing priorities are shown in italics

Community intelligence questions

- 1. What activities should be considered as part of ward blitzes?
- 2. What geographical locations would benefit from targeted work? (including public realm enforcement activity and clean-up work by the community payback)
- 3. What locations for new and replacement general waste, recycling and dog bins (in line with resources available) should be considered?
- 4. Where and when the dog warden service should patrol in order to target dog fouling?.

3. Routine activity

Streets and Open Spaces teams work closely with residents, community and campaign groups to keep Cambridge clean, green and safe. Street cleansing works to clear shop fronts and maintain all residential streets to a good standard of cleaning by sweeping them regularly. The team empties litterbins and dog bins across the city parks and open spaces, as well as removing graffiti and clearing needles and fly tipping.

The grounds maintenance team maintains all council housing and highway grass and shrub beds across the across the city, and carries out the maintenance of the city's cemeteries and crematoriums as well as the maintenance of all parks across the city. The City Rangers team provide a street-level, face-to-face contact point for people to raise any cleanliness and public safety issues that they might have concerning their neighbourhood.

The dog warden patrols within Cambridge to increase people's awareness of the requirement to clear up after their pets, as well as collecting stray dogs within the city and works alongside animal charities to deliver educational roadshows. Investigation of instances of environmental crime in public places across the city is carried out by the public realm enforcement team. As well as undertaking enforcement action where necessary, the team provide advice for residents and businesses on issues including fly tipping, litter, waste, illegal advertising, abandoned shopping trolleys, verge parking and abandoned, untaxed and nuisance vehicles.

4. 'Ward Blitz' activity

The City Council has embarked on a campaign of monthly 'ward blitzes' across the City, involving the Council's City Rangers, Rapid Response, Public Realm Enforcement and Street Cleansing teams. These teams will undertake coordinated public realm maintenance, enforcement and educational action, targeting one ward every month in rotation. Working within existing budgets, this action is additional to the routine, day-to-day, work undertaken by these services.

In the North Area, the first ward blitz programme is took place in Arbury during October 2014, and the second in East Chesterton during March 2015 and including the following actions:

- Deep cleansing of gulley's
- Cleansing of litter and dog bins
- Cleansing of signage
- Cleansing of recycling centres
- Increased dog warden presence
- Increased public realm enforcement presence
- Joint working with Cambridgeshire Fire and Rescue, and Cambridgeshire Police
- Proactive inspections by pest control in known hotspots

The results of the Arbury ward blitz were included in the October to December 2014 report. Results of the East Chesterton ward blitz are included in the appendices of this report. Future ward blitzes for the North Area are scheduled for Kings Hedges in July 2015 and West Chesterton in November 2015.

5. Specific issues and actions

The following specific issues were identified for targeted action in the April to June 2015 quarter. The following tables summarise the action undertaken and current situation, whether ongoing or completed, for each issue.

Priority 1	Enforcement patrols to tackle fly-tipping at Kingsway Flats
Action Taken	Over 2 hours of patrols have been conducted by enforcement officers during April and May in dealing with fly tipping at the Kingsway flats. During this period no fly tips were found.
Current Situation	Completed

Priority 2	Enforcement joint working and patrols to deal with littering from students of Cambridge Regional College in the areas of Campkin Road and Nuns Way Recreation Ground and to work with the local business to address litter from their premises
Action Taken	Over 4 hours of patrols have been conducted by enforcement officers during April and May in dealing with littering at Campkin Road. To date educational advice has been provided to a number of students, and plans continue to be in place attend Cambridge Regional College for an educational session are planned for the summer term.
Current Situation:	Ongoing

Priority 3	Early morning patrols for dog fouling on Kings Hedges (Pulley) Recreation Ground.
Action Taken	Dog warden patrols have been conducted by both the Enforcement team and Dog Warden Service to address the issues of dog fouling. Educational advice and dog bags have been provided to a number of early morning and day time dog walkers seen at these locations.
Current Situation:	Ongoing

Priority 4	Enforcement patrols to address issues of littering in and around the Bermuda Terrace area and to write to all residents regarding their responsibilities for disposing of litter
Action Taken	Five patrols lasting just over three hours have been conducted at the Bermuda Terrace area, to date no individuals have been witnessed littering. Letters were sent to all residents in the Bermuda Terrace area, which was 134 and so far intel has been received on a number of those responsible for the litter. Work in this area is continuing into the July to September period.
Current Situation:	Ongoing

Priority 5	Park deep cleanse, to include removal of graffiti, flyposting, litter, dog fouling, vegetation cut back and sweeping at Humphries Road play area, Scotland Road Recreation Ground, Arbury Town Park and Chestnut Grove Recreation Ground.
Action Taken	The whole of Humphreys Road play area has been deep cleansed. This involved a team of three operatives and took approximately 9 hours to complete during May.
Current Situation:	Completed
Action Taken	The whole of Scotland Road recreation ground has been deep cleansed. This involved a team of three operatives and took approximately 6 hours to complete during May.
Current Situation:	Completed
Action Taken	The whole of Arbury Town park has been deep cleansed. This involved a team of three operatives and took approximately 9 hours to complete during May.
Current Situation:	Completed
Action Taken	The whole of Chestnut Grove recreation ground has been deep cleansed. This involved a team of three operatives and took approximately 6 hours to complete during May.
Current Situation:	Completed

Priority 6	Enforcement patrols to address issues of fly tipping at public and neighbourhood recycling centres.
Action Taken	Over 34 hours of patrols lasting have been conducted at the public and neighbourhood recycling centres across the North wards. To date sixteen suspects have been identified as being responsible for fly tips in the areas, which has resulted in four warnings and five cases still ongoing. Work in this area is continuing into the July to September period.
Current Situation:	Ongoing

Priority 7	Enforcement patrols to address issues of litter at the area of Green End Road junction with Milton Road (outside the Co-op and).
Action Taken	Four patrols lasting just over two hours have been conducted at Milton Road / Green End Road junctions, to date no individuals have been witnessed littering. Work in this area is continuing into the July to September period.
Current Situation:	Ongoing

Priority 8	Investigate littering in the green space between Cam Causeway and Fen Road.
Action Taken	A number of patrols have been conducted at the Cam Causeway area, to date no individuals have been witnessed littering. Work in this area is continuing into the July to September period.
Current Situation:	Ongoing

Other issues:

Issue	Additional dog waste bins along the towpath on Midsummer Common
Action Taken	At present we are in the second year of a three year replacement project for new and replacement bins on the city's streets and open spaces, and once the second phase is finished we will then run a similar scheme for new bins (including dog bins) on the city's parks and open spaces. Midsummer Common is within the West/Central area; therefore this request will be passed to the relevant area committee for consideration.
Current Situation:	Completed

Issue	Logan's Meadow dog bin not being emptied and request for additional dog bin by Pye's Pitch requested
Action Taken	The frequency of emptying for the dog bin at Logan's Meadow has been increased and an additional dog bin has been installed by the footbridge.
Current Situation:	Completed

Issue	Carlton Way at the junction of Hall Farm Road: full set of waste and recycling bins
Action Taken	A new set of bins is programmed to be installed in this area during June/July.
Current Situation:	Ongoing

Issue	Fires at Logan's Meadow in evenings					
Action Taken	Over 4 hours of patrols have been conducted to address the issues of fires at Logan's Meadows, but to date no individuals or illegal fires have been found alight at the location.					
Current Situation:	Ongoing					

6. Environmental Data

Private realm

Activity	Investigations	Treatment s Carried out	Informal Action / Written Warnings	Statutory Notices Served	Simple Cautions	Legal Proceedings	Comment
Pest Control	49	49	N/A	N/A	N/A	N/A	
Noise Complaints	105	N/A	*	1	0	1 commenced	*All complaints will generally have at least one such action.
Refuse/ Waste Complaints	9	N/A	*	1	0	0	*All complaints will generally have at least one such action.
Other public health complaints ²	3	N/A	*	0	0	0	
Private Sector housing standards	29	N/A	*	0	0	2 commenced	*All complaints will generally have at least one such action.

Data is from 1 April to 1 June 2015 (inclusive)

² Other public health complaints includes odour, smoke, bonfires, filthy and verminous

Public Realm Data

Public Realm Enforcement (North Area)

Activity	Investigations	Written Warnings	Statutory Notices Served	Fixed Penalty Notices Issued	Simple Cautions	Legal Proceedings	Comment
Abandoned vehicles	23	n/a	n/a	1	0	0	Includes 21 abandoned and 2 untaxed vehicle
Nuisance vehicles ³	3	2	n/a	0	0	0	All reports were for vehicles for sale on the public highway
Derelict cycles	10	n/a	n/a	n/a	n/a	n/a	
Domestic waste	20	8	0	0	0	0	
Trade waste	0	0	0	0	0	0	
Litter	1	0	0	1	0	0	
Dog control orders (including fouling)	2	0	n/a	0	0	0	
Illegal camping	0	n/a	0	n/a	0	0	
Illegal advertising	9	9	n/a	0	0	0	

Data is from 1 April to 1 June 2015 (inclusive)

Stray dogs (North Area)

Activity	Number of cases	Rehomed	Destroyed	Claimed	In Kennels	Comment
Stray dogs	11	1	0	7	3	Three other stray dog calls were received, but the dogs were collected by their owners before the dog warden attended

Data is from 1 April to 1 June 2015 (inclusive)

³ Nuisance vehicles includes vehicles displayed for sale or being repaired (other than in an emergency) on the public highway

Summary of public realm enforcement data

- Of the 21 abandoned vehicles the majority were removed by their owners or claimed within the 7 day notice period. One abandoned vehicle was seized from Humphreys Road, which was the remains of a scooter frame. A fixed penalty notice was issued for a vehicle that was abandoned on Cam Causeway and the case is currently ongoing.
- Three nuisance vehicles were found across the North Area. Two vehicles were found for sale on Green End Road and one on Atkins Close, all three vehicles were removed from sale within a 7 day period.
- Ten derelict cycles were removed from across all four wards. The number of cycles removed as abandoned in the North area usually varies between 15 to 25 a guarter.
- There were 20 domestic waste investigations conducted in the area during April and May, the majority of which was waste littered and fly tipped at recycling centres across the area. Of the investigations conducted there were 8 warning letters. There are currently 8 ongoing cases awaiting further action.
- There was one case of litter investigated in the North area during April and May period and a fixed penalty was issued for littering from a motor vehicle on Victoria Avenue at the junction with Chesterton Road.
- Two cases of dog fouling were reported to the dog warden, following patrols in the areas no suspects have been identified and to date no formal enforcement action has been taken. The areas where fouling was reported was Fallowfield and Augustus Close.
- Nine incidents of illegal advertising were identified all of which estate agent boards with multiple boards at Larkin Close and Cadwin Field.
 Of this two estate boards were impounded by the Council and subsequently claimed by the estate agents, the remaining cases are ongoing.

Operations cleansing data by ward

	Total number		Wa			
Activity	of incidents	Arbury	East Chesterton	Kings Hedges	West Chesterton	Comments
Fly-tipping	46	8	6	27	5	
Offensive graffiti ⁴	4	0	1	3	0	
Detrimental graffiti ⁵	18	7	2	7	2	
Needles	0	0	0	0	0	
Shopping trolleys	6	0	4	2	0	Number of impounded trolleys was 3

Data is from 1 April to 1 June 2015 (inclusive)

Summary of cleansing data:

- Two of the eight fly tips in the Arbury Ward came from Darwin Drive area, the remaining fly tip reports for Arbury were from six other locations. Two of the six fly tips in East Chesterton were from Cam Causeway although these were for single items only. No trends were identified for fly-tipping in this ward.
- In Kings Hedges there was repeat fly tipping on three occasions at each of these sites: Arbury Court, Atkins Close, Cadwin Field, Crathern Way and Minerva Way, the majority of these fly-tips were at recycling centres and were identified by the enforcement officers. There were no further trends identified for fly tipping in the Kings Hedges ward.
- In West Chesterton two of the five fly tips were for the Elizabeth Way area, the remaining fly tipping reports for West Chesterton area were from other locations.
- There were four instances of offensive graffiti across the area, which included obscene image and swear words. No trends were found in the five instances of offensive graffiti and all were cleared within the agreed response times. No significant pattern was found relating to detrimental graffiti.

⁴ Offensive graffiti includes but is not limited to that which contains swear words, reference to religion, racist, reference to a person / naming a person, drawings of human body parts, words of reference to human body parts and reference to sexual activity. The service aim is to remove this type of graffiti within 1 working day.

⁵ Detrimental graffiti is graffiti that contains but is not limited to general tags, drawings not falling under the above criteria, and words not classified as offensive. The service aim is to remove this type of graffiti within 5 working days.

7. Proactive and community work

During the period April to June 2015 the following proactive and community work has been undertaken.

Task	Dog poo poster competition
Action Taken	The dog poo poster competition was open to local children, aged 11 years and under, who were invited to create a 'Bag it, Bin it' campaign poster to promote that dog owners should clear up after their dogs and can use either the dog or litter bins in the city. Over 130 entries were received from the competition which ran during March to May, and entries will be selected during June.
Current Situation	Ongoing

Task	Nuns Way / Campkin Road				
Action Taken	Work has been conducted in May with the Community Pay Back to clear overgrown vegetation and litter pick at Nuns Way Recreation Ground / Campkin Road areas.				
Current Situation	Completed				

Task	Kings Hedges Recreation Ground					
Action Taken	During April a litter pick with ten people from Community Pay Back was undertaken on Kings Hedges Recreation Ground.					
Current Situation	Completed					

Task	Arbury Town Park				
Action Taken	During April work was conducted with the Community Pay Back to litter pick Arbury Town Park car park, and cut back / trim of shrubbery in the area.				
Current Situation	Completed				

Task	Recycling centre clearance					
Action Taken	Work has been conducted with the Community Pay Back on a weekly basis during April and May to attend recycling centres, both public and neighbourhood sites, across the North to clear them of fly tipping.					
Current Situation	Completed					

8. Key contacts

9. Area	Contact	Telephone Number	Email	
Environmental Health Manager	Yvonne O'Donnell	01223 457951	yvonne.odonnell@cambridge.gov.uk	
Pest Control Noise	Refuse and Environment	01223 457900	env.health@cambridge.gov.uk.	
Operations Manager (Cleansing)	Don Blair	01223 458575	Don.blair@cambridge.gov.uk	
Dog fouling				
Litter				
Fly tipping (Public land)	Customer Service Centre	01223 458282	wasteandstreets@cambridge.gov.uk	
Graffiti				
Needles				
Operations Manager (Community Engagement and Enforcement)	Wendy Young	01223 458578	Wendy.young@cambridge.gov.uk	
North Ranger	Joe Obe	01223 458282	oiturangara@aambridga.gay.uk	
Abandoned bicycles	Customer Service Centre	01223 458282	cityrangers@cambridge.gov.uk	
Public Realm Enforcement	Enforcement Team	01223 458573 01223 458062		
Abandoned, untaxed and nuisance vehicles			streetenforcement@cambridge.gov.uk	
Illegal camping	Customer Service Centre	01223 458282		
Illegal advertising				
Dog Warden	Samantha Dewing (Mon- Wed)	01223 457883	dogwarden@cambridge.gov.uk	
Stray and lost dogs	Customer Service Centre	01223 457900		
Out of Hours	Emergency calls	0300 3038389	n/a	

10. Resources

The following are suggestions that members of the North Area Committee and residents and businesses may wish to consider or request for the upcoming period:

Recycling and general street litter bins

A small quantity of recycling and general street litter bins are available for each ward, as follows:

Arbury: 8 (3 bins used, 1 allocated pending installation)

East Chesterton: 0 (8 bins used, 2 allocated pending installation)

Kings Hedges: 9 (2 bins used)

West Chesterton: 4 (5 bins used, 1 allocated pending installation)

We would like to receive suggestions for where bins should be installed on the street and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

At present we are in the second year of a three year replacement project for new and replacement bins on the city's streets and open spaces, and once the second phase is finished we will then run a similar scheme for new bins on the city's parks and open spaces.

Requested bins sites:

Ward	Location	Installation Date	Comments
Arbury	Frenchs Road (near school cut	December	
Arbury	through to Harvey Goodwin Avenue) Roseford Road (at Perse Way junction)	2014 December 2014	
Arbury	Acton Way (at Perse Way junction)	December 2014	
Arbury	Chesterton Lane (near to Clare College entrance)		Programmed for June
Arbury	Carlton Way at the junction of Hall Farm		Programmed for June/July
East Chesterton	Green End Road (between Sherbourne Close and Co-op)	December 2014	
East Chesterton	Edinburgh Road	December 2014	
East Chesterton	Kinross Road (near new bench)	December 2014	2 new bins installed
East Chesterton	Echo House	December 2014	
East Chesterton	Evergreens (at the end of the road)	December 2014	
East Chesterton	Sherbourne Close*	February 2015	Replacement for unsuitable dog bin
East Chesterton	Green End Road (outside Grumpy's)	March 2015	It was not possible to locate one outside Grumpy's due to the vehicular access to the site; instead two bins have

			been placed by the Methodist Church and Ashfield Road to assess if this eases the problem.
East Chesterton	Logans Meadow*	March 2015	Upgrade to bins on site to include recycling bin
East Chesterton	Green Park*	N/A	Bins are well used; an additional set was placed on the other side of road.
East Chesterton	Mariners Way	N/A	Pending LHI before installation, programmed once complete
East Chesterton	Hailing Way	March 2015	
East Chesterton	Cam Causeway (Franks Lane Alleyway)	N/A	Installation of bins at this alleyway could pose security risk to neighbouring properties and the alleyway is not wide enough to accommodate bins
East Chesterton	Cheney Way	N/A	Specific location required to assess if additional bins are required
East Chesterton	Fallowfields	N/A	Specific location required to assess if additional bins are required
East Chesterton	Union Lane	N/A	Set of bins already at bus stop near this location.
Kings Hedges	Kendal Way	December 2014	
Kings Hedges	Downhams Lane (cut through by Woodhead Drive)	N/A	Existing bins are located at either end of Woodhead Drive which is sufficient for the local area.
Kings Hedges	Kings Hedges Road	N/a	No specific location identified by officers as requiring further bins.
Kings Hedges	St Kilda's Avenue (near new bench)	December 2014	
Kings Hedges	Campkin Road (at the shops area by recycling centre)	N/A	Existing bins are already installed at shopping area, but are not used by the public.
West Chesterton	Bateson Road (near to school)	December 2014	
West Chesterton	Victoria Avenue	December 2014	
West Chesterton	Carlyle Road (near job centre)	N/A	Programmed for June 2015
West Chesterton	De Freville Avenue (Chesterton Road bus stop)	December 2014	
West Chesterton	Chesterton Road (near Old Spring)	December 2014	
West	Milton Road (opposite number 17)	N/A	Bins already on the side of the

Chesterton			road opposite at Tommy
			Tuckers, additional bins not
			required
West	Milton Road (shops at Arbury Road	N/A	Set of bins at either end of
Chesterton	junction)	IVA	shops, sufficient for shop area.
West	Milton Road (towards Elizabeth Way	N/A	Set of bins at either end of
Chesterton	shops)	IV/A	shops, sufficient for shop area
West Chesterton	Milton Road (corner of Gilbert Road)	March 2015	

^{*}Bin installation requests that are not included in total available for each ward Bins in italics installed in previous periods

Example of bins used within the city:

For the outer city centre streets and shopping areas. Bins are installed wherever space allows with a recycling unit alongside:



For outer city shopping areas where space allows and areas on out city parks (for example Cherry Hinton Hall):





Dog bin provision

A number of dog bins are available for each ward, as follows:

Arbury: 2 (2 bins used)

East Chesterton: 1 (3 bins used) Kings Hedges: 3 (1 bin used)

West Chesterton: 3

We would like to receive suggestions for where bins should be installed on the parks and open spaces and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Requested bins sites:

Ward	Location	Installation Date	Comments
Arbury	Borrowdale (at path through to Histon Road)*	December 2014	N/A
Arbury	Harding Way (junction with Gunning Way)*	December 2014	N/A
Arbury	Histon Road Cemetery	N/A	Following discussion with the Friends of Histon Road cemetery this request for a dog bin was withdrawn.
East Chesterton	Sherbourne Close	N/A	Has now been replaced with a litter bin more applicable to the area.
East Chesterton	Union Lane (junction Union Lane / Milton Road)	December 2014	N/A
East Chesterton	Logans Meadow	December 2014	N/A
East Chesterton	Pye's Pitch	May 2015	
East Chesterton	Hailing Way	N/A	Dog bins already installed at either end of footpath, additional bin is not required.
East Chesterton	Havilland Way	N/A	No specific location identified as requiring further bins.
Kings Hedges	Campkin Road (Hawkins Road green area)	December	N/A
Kings Hedges	Kings Hedges Road	N/A	Specific location required to assess if additional bins are required
Kings Hedges	Nicholson Way	N/A	Dog bins already on Arbury Park, no specific location identified as requiring further bins.

^{*}Bin installation requests that pre-date ward allocation and are not included in total available for each ward

Example of dog waste bins used for all sites:



Pocket ashtray distribution
Locations of where pocket ashtrays should be distributed from are welcomed by the Public Realm Enforcement team.

Ward Blitz Activity - East Chesterton - March 2015

The City Council has embarked on a campaign of 'ward blitzes' across the City, involving the Council's City Ranger, Rapid Response, Public Realm Enforcement and Street Cleansing teams. These teams will undertake coordinated public realm maintenance, enforcement and educational action; this is additional to the routine, day-to-day, work undertaken by these services.



Ward blitz activities include:

- · Cleansing of gulley's
- Cleansing of litter and dog bins
- Cleansing of signage
- Cleansing of recycling centres
- Increased dog warden presence
- Increased public realm enforcement presence
- Joint working with Cambridgeshire Fire and Rescue, and Cambridgeshire Police
- Free dog microchipping event

East Chesterton was the fifth ward area to receive the targeted service during March 2015. A summary of the ward blitz action delivered in the month is detailed below:

Shop fronts deep clean	Shop fronts and associated street furniture pressure washed at High Street Chesterton and the Co-op on Green End Road.
Litter clearance	All footways within the ward have been cleared of litter and debris at least once a week during the blitz period.
Cleansing of recycling centres	All recycling sites within East Chesterton were visited once in the month and have been pressure washed and also all of the footway surfaces pressure washed at these locations. Operations staff visited all recycling sites at least once a week to clear and dispose of any fly tipped items.
Graffiti removal	The graffiti teams proactively patrolled and cleared all graffiti, both offensive and detrimental.
Sweeping of litter, detritus and leaves	A large mechanical sweeper was deployed to East Chesterton and swept all carriageway channels (where not obstructed by parked vehicles) at least once in the month, and a mid-size mechanical sweeper with support from operatives swept footways and carriageways (where not obstructed by parked vehicles) at least once in the month with manual clearance of detritus to assist machine where required.
Increased dog warden presence	The dog warden increased patrols in the green spaces of East Chesterton, and was supported by patrols from the Enforcement team to deal with issues of dog fouling. Patrols included a mixture of early morning, daytime and weekend patrols. The following locations were visited: Pearl Close play area Chesterton Recreation Ground Scotland Road Recreation Ground

	Dunder Olege all and
	Dundee Close play area
	Green End Recreation Ground
	Bramblefields Nature Reserve
	Discovery Way play area
	 Logans Meadow Nature Reserve
	Whytford Close play area
	Pye's Pitch / Vie site
	In total the Dog Warden and Enforcement spent over
	twenty hours patrolling the ward for dog control issues
	and providing education where required. No fixed
	penalties were issued for dog control breaches.
	The public realm enforcement team carried out over
	60 hours of hi-visibility patrols in the ward during
	March, including the following specific issues:
	Over 19 hours of patrols were conducted on the
	green spaces of Logans Meadow, Bramblefields,
	Pye's Pitch and Vie development to address issues
	of antisocial behaviour such as illegal camping,
	littering and bonfires.
	Five hours of patrols were carried out at Moss
Increased public realm	Bank, a hot spot for untaxed and abandoned
enforcement presence	· ·
emorcement presence	vehicles, and a notice was applied to one vehicle
	that was subsequently removed from site.
	At Church Street recycling centre a large volume of
	promotional leaflets from businesses were
	discovered, ongoing investigations are dealing with
	the distribution company for illegal waste disposal.
	Over 19 hours of litter patrols were conducted and
	this resulted in two fixed penalties for littering, both
	for littering cigarettes, one on the High Street and
	the other on Green End Road.
	The city ranger carried out an amount of hi-visibility
	work in the ward during March, including the following
	specific issues:
	Trimming and cut back of overgrown hedges at the
	back gate of Shirley School, and on the footpath
	from Mortlock Avenue to Nuffield Road.
	Clearance of dog poo at a number of sites
	including Logans Meadow, Green End Road
Increased city ranger presence	Recreation Ground, Bramblefields and grass area
increased only ranger presence	between Cam Causeway and Fen Road.
	Assisted in replacing street signage at Edinburgh
	Road and Primary Court.
	Carried out litter picks outside the Premier store on
	Green End Road, the passage from Green Park to
	Nuffield Road, and Martins Stile Lane.
	Completed removal of fly tipping at Church Street
	recycling centre, Mortlock Avenue, Cutter Ferry
	Close, Cam-Causeway, and Dundee Close.